

You can board the bus by showing the ticket in your smartphone.

From now on it is mandatory to buy the entrance to the national park **BEFORE** traveling on



www.pasesparques.cl. At the entrance gate you must show the digital or printed QR code + ID card. Do not take risks and prepare your trip.

Remember in case of staying overnight in PNTP, carry your reservations. All documents will be controlled by CONAF staff.

Summary of purchased tickets



PUERTO NATALES (RODOVIARIO)

DEPARTURE DATE: MONDAY, 12/30/2024

DEPARTURE TIME: 07:00 AM

BOARDING: TERMINAL RODOVIARIO PUERTO NATALES



TORRES DEL PAINE

Arrival: Monday, 12/30/2024

Arrival time: est. 09:00 AM

Stop: Laguna Amarga (Base Torres - Central)

Seat	Receipt Number	Seat class	Passenger	Country	RUT / Passport	Price
40	RRD-165512	Semi Cama	[REDACTED]	US	[REDACTED]	\$ 14.000
39	RRD-165513	Semi Cama	[REDACTED]	US	[REDACTED]	\$ 14.000
38	RRD-165514	Semi Cama	[REDACTED]	US	[REDACTED]	\$ 14.000
37	RRD-165515	Semi Cama	[REDACTED]	US	[REDACTED]	\$ 14.000

Type	Buyer	Method	Installments	Date	Authorization code	Card number	Amount
	Macon Carlton	PayPal					USD\$ 68,52



Customer Service

If you have any questions, please contact with the costumer service of Bus-Sur: (operated by Recorrido.cl) directly via this email help@recorrido.cl or contact us via phone at +56 2 2666 5505 (Spanish only, Monday to Sunday, 09:00am - 01:00am)



Cancellations

The cancellation of the trip can only be requested online at Bus-Sur website (NOT at the ticket office), up to 4 hours before the travel time for domestic destinations and 72 hours before the travel time for international destinations. For each cancellation 15% of the value of your ticket will be retained (Art. 67 D.S 212).

Make the cancellation at <https://recorrido.cl/es/ayuda/anular-pasajes>. Indicate your purchase number **azd1cab7** and email m4c4rlton@gmail.com.



Departure tracks and presentation schedule

Please confirm the platform to board the bus at the company's ticket counter. Recorrido.cl does not have this information. **It is mandatory to arrive 30 min. in advance for domestic trips and 45 min. in advance for international trips to check your documents and get on the bus.**

IMPORTANT! The pick up and departure times inside the Torres del Paine National Park may vary as they are subject to other connections that the bus makes with navigations and/or transfers; be patient with the arrival or departure of your bus. All arrival times are estimates, they depend on external conditions such as weather/road conditions/border crossings. Bus-Sur does not assure a fixed arrival time. Please take precautions in case of connections.



Schedule changes (in person at Bus-Sur offices, with printed ticket)

Domestic trips: you can change the date and time of your tickets up to 1 hour in advance.

International trips: you can change the date and time of your tickets up to 72 hours in advance. Changes can be made directly at Bus-Sur offices by bringing your printed ticket or via sac@bussur.com (**attaching the ticket and requesting the new schedule**).

After the change of date/time, it is not possible to request the return of the ticket, but you can leave it open or change the date again in the Bus-Sur customer service channels.

The duration of an open ticket is 90 days. At the time of confirmation, seats are subject to availability.



Notices

It is the responsibility of each user to carry the necessary documentation for international travel, such as: valid identity document, permits for minors, Tourist Visas and Electronic Travel Authorizations. The company does not refund tickets, re-accommodations or compensations to passengers rejected at PDI/Migrations. More information at

www.bussur.com/documentacion-viajes-internacionales.

Seats 1, 2, 3 and 4 by law are preferential. In justified cases, it is mandatory to give up your seat.

The company reserves the right to change the seat for reasons of force majeure.

Take care of your belongings. The company is not responsible for losses inside the bus.

You have the right to carry up to 30 kilos of luggage, as long as its volume does not exceed 180 cubic decimeters.

Pets (small size) are allowed only in the last row of the bus, buying the seat next to you. Pets can only be transported inside a kennel. More information at **www.bussur.com/mascotas**.

Bicycles are special baggage, cancel surcharge and are subject to cargo capacity.

If the value of the luggage exceeds 5 UTM, it is your obligation to declare it previously at the office of origin (Art. 70 D.S. 212).

Recorrido.cl is only an intermediary in the sale of tickets, the bus company is responsible for the execution of the service.

Copia Auxiliar

Origen: Puerto Natales (Rodoviario) (Terminal Rodoviario Puerto Natales); Salida: 30.12.2024, 07:00 Destino: Torres del Paine (Laguna
Aguas - Central)

País: US; Boleto: RRD-165512 ; Asiento: 40; Precio: \$ 14.000

País: US; Boleto: RRD-165513 ; Asiento: 39; Precio: \$ 14.000

País: US; Boleto: RRD-165514 ; Asiento: 38; Precio: \$ 14.000

País: US; Boleto: RRD-165515 ; Asiento: 37; Precio: \$ 14.000